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**Plymouth Housing Welcomes Three Senior Leaders to Strengthen Operations,  
Finance, and People Strategy**

New appointments bring decades of expertise to advance Plymouth's mission and support long-term organizational sustainability

**Seattle, WA (April 6, 2026)** – Plymouth Housing, a nonprofit that creates permanent homes and support services for people leaving long-term homelessness, announced the appointment of three senior executives to its leadership team: Pamela Benoit as Chief Financial Officer, Kraig Carrere as Chief Human Resources Officer, and Susan Neufeld Paul as Vice President of Housing Operations.

"Together, these new leaders will strengthen the systems that keep more than 1,600 people stably housed across King County," said Karen Lee, CEO of Plymouth Housing. "We're thrilled to welcome Kraig, Pamela, and Susan to the organization."

For more than 45 years, Plymouth Housing has been a leading provider of permanent supportive housing in King County — a proven solution to chronic homelessness. Plymouth operates 18 apartment buildings and provides on-site services including case management, health care coordination, and community-building, helping 1,500 people who have experienced long-term homelessness remain housed and rebuild their lives.

Plymouth also provides rental assistance through voucher programs serving roughly 1,000 additional formerly homeless people across King County, extending its commitment to stability beyond its own buildings. Vouchers give people the power to choose homes near schools, healthcare, jobs, transit, and community.

Each of the new leaders brings extensive experience that will further Plymouth's mission at a critical moment for the region:

As **Chief Financial Officer, Pamela Benoit** contributes more than 25 years of experience in affordable housing development, property management, and nonprofit management. She will oversee finance, accounting, asset management, legal affairs, and IT — ensuring long-term sustainability and operational strength. Pamela is also deeply committed to developing emerging leaders and building high-performing teams.

Pamela said: “My career to date has centered on housing. At Plymouth, I look forward to pairing that experience with a deeper focus on the people we serve. I believe everyone deserves the opportunity to live to their fullest potential.”

As **Chief Human Resources Officer, Kraig Carrere** brings over 20 years of transformative leadership across technology, finance, and retail. He specializes in building strong, cohesive teams and aligning personal development with organizational excellence. His work will strengthen leadership capacity and elevate employee engagement across Plymouth.

Kraig said: “In getting to know Plymouth, I’ve found a mission that resonates deeply with my own leadership philosophy. The Housing First model is more than a strategy — it is an act of empathy and trust. I am committed to listening to and working alongside staff to ensure that Plymouth remains a place where compassion and excellence go hand in hand.”

As **Vice President of Housing Operations, Susan Neufeld Paul** brings a 25-year track record in housing-based social services, community development, and nonprofit leadership. She will lead property management, safety, resident wellbeing, and compliance departments with a systems-level approach grounded in trauma-informed, resident-centered practices. Susan is known for creating environments where both residents and staff can thrive.

Susan said: “I’m excited to join Plymouth at a moment when strong operations and deep compassion must go hand in hand. Together, we will strengthen systems that help residents not just stay housed but thrive.”

The addition of these three leaders reflects Plymouth’s continued investment in the people, systems, and strategies that sustain housing stability, strengthen supportive services across King County.

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### **About Plymouth Housing**

*With apartment buildings throughout King County, Plymouth Housing provides adults who experienced homelessness with the stable housing and support they need to thrive. Learn more at [PlymouthHousing.org](https://PlymouthHousing.org).*